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Click 'N Dial

Dialing made faster & easier, one click at a time.

Overview

In a busy office, simplifying even the smallest task is indispensable. With Click 'N Dial, the chore of dialing numbers is eliminated, all together saving time, thus saving money. Whether in a call center, or an office - any phone number you can highlight on your computer, you can dial. This includes internal extensions, long-distance numbers, international numbers, and vanity 800 numbers. Once you use Click N' Dial, you'll wonder how you ever lived without it!

Click 'N Dial

The Click 'N Dial application is installed and configured to allow the user to highlight any phone number on a PC and dial it out on their phone. Click 'N Dial recognizes both standard phone numbers (i.e. 866-328-3663) and vanity phone numbers (i.e. 866-EAT-FOOD). You can even click 'n dial conference numbers, PINs, account numbers etc., on the phone after the initial call has been made. Click 'N Dial can be used on applications or browsers that will allow for a phone number to be highlighted. All calls made are logged for reporting.

Required Avaya Systems:

To use Click 'N Dial, you must have one or more of the following Avaya products:

- Avaya CVCT
- Avaya AES 3x or higher

Minimum Hardware/Software Requirements:

- Windows XP Operating System or Higher
- Minimum of 512 RAM (PC Memory)
- Basic TASPI Licenses